



SEC File Number: 801-62658

**ADV Part 2A, Firm Brochure
Dated: January 26, 2021**

Contact: Robert A. Karn, Chief Compliance Officer

10 Melrose Drive
Farmington, CT 06032
860-676-2727
www.karncouzens.com

This brochure provides information about the qualifications and business practices of Karn, Couzens & Associates, Inc. If you have any questions about the contents of this brochure, please contact us at 860-676-2727 or bob@karncouzens.com. The information in this brochure has not been approved or verified by the United States Securities and Exchange Commission or by any state securities authority.

Additional information about Karn, Couzens & Associates, Inc. also is available on the SEC's website at www.adviserinfo.sec.gov.

References herein to Karn, Couzens & Associates, Inc. as a "registered investment adviser" or any reference to being "registered" does not imply a certain level of skill or training.

Karn, Couzens & Associates' Chief Compliance Officer, Robert A. Karn, can address any questions that an existing or prospective client may have regarding this Brochure.

Item 2 Material Changes

Since the last annual amendment filing on July 20, 2020, Karn, Couzens & Associates, Inc. has not made any material changes. However, certain non-material changes were made at Items 4, 5, 12, and 14 regarding the addition of National Financial Services, LLC as one of the custodians utilized by Karn, Couzens & Associates, Inc. In addition, updated information regarding transaction fees and other charges has been added to Item 5.

ANY QUESTIONS: KC&A's Chief Compliance Officer, Robert Karn, can address any questions regarding this Part 2A, including the disclosure additions and enhancements below.

Item 3 Table of Contents

Item 1	Cover Page	1
Item 2	Material Changes	2
Item 3	Table of Contents.....	3
Item 4	Advisory Business	4
Item 5	Fees and Compensation	12
Item 6	Performance-Based Fees and Side-by-Side Management	19
Item 7	Types of Clients	19
Item 8	Methods of Analysis, Investment Strategies and Risk of Loss.....	20
Item 9	Disciplinary Information.....	21
Item 10	Other Financial Industry Activities and Affiliations.....	21
Item 11	Code of Ethics, Participation or Interest in Client Transactions and Personal Trading.....	22
Item 12	Brokerage Practices	22
Item 13	Review of Accounts.....	25
Item 14	Client Referrals and Other Compensation	25
Item 15	Custody	27
Item 16	Investment Discretion	28
Item 17	Voting Client Securities.....	28
Item 18	Financial Information	28

Item 4 Advisory Business

- A.** Karn, Couzens & Associates, Inc. (“KC&A”) is a corporation formed in Connecticut on December 22, 1987. KC&A was previously registered as an Investment Adviser with the Connecticut Department of Banking and has been registered with the United States Securities and Exchange Commission as an Investment Adviser since January 9, 2004. KC&A is principally owned by Jeffrey P. Couzens, Vice President; and Robert A. Karn, President and Chief Compliance Officer.
- B.** As discussed below, KC&A offers investment advisory and financial planning and consulting services to its clients (individuals, high net worth individuals, business entities, pension and profit-sharing plans, charitable organizations, etc.). Investment advisory services are provided on a discretionary basis.

INVESTMENT MANAGEMENT SERVICES

The client can engage KC&A to provide discretionary investment management services on a *fee* basis as described below. Before KC&A provides investment management services, an investment adviser representative (“Advisory Representative”) ascertains each client’s investment objectives, time horizon, financial situation, risk tolerance, and other personal data (collectively the “Client Profile”). Thereafter, KC&A recommends and allocates investment assets consistent with the Client Profile. KC&A primarily allocates client investment assets on a discretionary basis among mutual funds, exchange-traded funds (“ETFs”), individual securities, and unaffiliated asset allocation programs on a wrap or non-wrap fee basis (as described in Item 4.D below). Once allocated, KC&A provides ongoing monitoring and review of account performance and asset allocation for consistency with the Client Profile.

KC&A also offers asset allocation portfolios for clients. Each portfolio is designed to meet specific client goals, including income, growth and income, growth and aggressive growth. Advisory Representatives work closely with the client to determine which type of portfolio best suits their needs.

KC&A may also render investment advisory services to clients relative to: (1) variable life/annuity products that they may own, and/or (2) self-directed individual employer-sponsored retirement plans. In so doing, KC&A either directs or recommends the allocation of client assets among the various mutual fund subdivisions that comprise the variable life/annuity product or the retirement plan. In such cases, client assets shall be maintained either at the specific insurance company that issued the variable life/annuity product which is owned by the client; or at the custodian designated by the sponsor of the client’s retirement plan.

KC&A's annual investment advisory fee shall include investment advisory services, and, to the extent specifically requested by the client, financial planning and consulting services. In the event that the client requires extraordinary planning and/or consultation services (to be determined in the sole discretion of KC&A), KC&A may determine to charge for such additional services, the dollar amount of which shall be set forth in a separate written notice to the client.

VISION2020 Wealth Management Platform – Advisor Managed Portfolios

The Wealth Management Platform – Advisor Managed Portfolios Program (the “Portfolios Program”) provides investment management of client assets through the process of asset allocation.

Your Advisory Representative will work with you to determine your Client Profile in addition to your instructions for reasonable investment or other account restrictions to construct a portfolio of investments designed to meet your individual needs. The Portfolios Program provides risk tolerance assessment, efficient frontier plotting, fund profiling and performance data, and portfolio optimization and re-balancing tools to assist your Advisory Representative in the ongoing monitoring and management of your investment portfolio.

Your Advisory Representative has the option to allocate your portfolio amongst a mix of stocks, bonds, options, ETFs, mutual funds and other securities (“Program Investments”). The Advisory Representative will monitor your account to ensure your portfolio remains consistent with your Client Profile.

Assets in the Portfolios Program are custodied at Pershing, LLC (“Pershing”) or National Financial Services, LLC (NFS). Pershing and NFS provide execution, clearing and custodial services for Program Investments. This program is sponsored by Vision 2020 Wealth Management Corp. (“Vision 2020”), an SEC-Registered Investment Adviser. The Portfolios Program is offered as wrap fee or non-wrap fee program. KC&A only offers the non-wrap fee option; therefore, the client pays transaction charges as described in Item 5 below.

KC&A offers the Portfolios Program on a discretionary basis, which means that the Advisory Representative can effect securities transactions without obtaining your prior consent regarding selection, timing, or size of transactions. Discretion does not apply to withdrawal or transfer of funds or assets in your account.

For further Portfolios Program details, please see the Advisor Managed Portfolios Wrap Fee Program Brochure. We provide this brochure to you prior to or concurrent with your enrollment in the Portfolios Program. Please read it thoroughly before investing.

Variable Annuity Management: As part of the programs noted above, KC&A may provide advice related to the sub accounts of variable annuities. KC&A allocates client investment assets on a discretionary basis among the investment sub accounts of variable annuity products previously purchased by the client. Once allocated, KC&A provides ongoing monitoring and review of sub account performance and manages the sub accounts consistent with the Client Profile. KC&A includes the variable product assets as part of “assets under management” for the purposes of calculating its annual advisory fee (see Fee Table in section 5. Transaction charges generally do not apply to purchases, redemptions, or other changes in sub accounts).

VISION2020 Wealth Management Platform – Genesis Model Portfolios Program (not open to new clients)

The Wealth Management Platform – Genesis Model Portfolios Program (the “Models Program”) is a wrap-fee program that offers clients managed asset allocation models of mutual funds and ETFs diversified across various investment styles and strategies (the “Asset Allocation Models”). This program is sponsored by Vision 2020. Assets in the Models Program are custodied at Pershing and Pershing provides execution, clearing and custodial services for Program assets. The client does not pay transaction charges for the Model Portfolios Program.

The Asset Allocation Models are constructed by third-party managers (“Program Managers”). Your Advisory Representative will work with you to determine your Client Profile and instructions for reasonable account investment or other restrictions to determine the appropriate Asset Allocation Model. After the Asset Allocation Model is chosen, your Advisory Representative, with the assistance of the Models Program sponsor, opens a Models Program account. Your assets will be invested in the specific investments contained within the recommended Asset Allocation Model and monitored to ensure that investments remain consistent with your Client Profile.

The Models Program is a discretionary management program, which means that the Program Managers can effect securities transactions without obtaining your prior consent regarding selection, timing, or size of transactions. Discretion does not apply to withdrawal or transfer of funds or assets in your account.

For further Program details, including a full list of Program Managers, please see the Genesis Model Portfolios Program Wrap Fee Program Brochure. We provide this brochure to you prior to or concurrent with your enrollment in the Model Program. Please read it thoroughly before investing.

Vision2020 Wealth Management Platform – SMA and UMA Program

The Separately Managed Accounts (“SMA”) and Unified Managed Account (“UMA”) programs (referred to collectively herein as the “SMA/UMA Program”) are investment management programs that provide you with access to multiple investment managers who provide investment advice to your portfolios consisting of individual stocks, bonds, exchange traded and mutual funds. The SMA/UMA Program is a wrap account program that offers these advisory services along with brokerage and custodial services for a single, asset-based, advisory fee.

Your Advisory Representative will recommend SMA/UMA Program investment options consisting of the following, based on your responses to a risk tolerance questionnaire and discussions with your Advisory Representative regarding your Client Profile:

- Investment strategies created by investment managers or your Advisory Representative that consist of a selection of mutual funds, exchange traded products, equities or bonds;
- mutual funds and ETFs (“Funds”); or
- a combination of the preceding bundled together in an investment asset allocation model (individually or collectively, “Program Investments”).

The actual Program Investments recommended to you will depend on your suitability as determined by you and your Advisory Representative. Program Investments will be managed in one or a series of Separately Managed Accounts (“SMA Account”) or in a Unified Managed Account (“UMA Account”) as further described in your Investment Advisory Agreement. Your accounts will be monitored on an ongoing basis to ensure that investments remain consistent with your Client Profile.

As with other investment management programs, you have the opportunity to place reasonable restrictions on Program Investments held within your SMA/UMA Program account.

The SMA/UMA Program is a discretionary management program, which means that the investment managers can effect securities transactions without obtaining your prior consent regarding selection, timing, or size of transactions. Discretion does not apply to withdrawal or transfer of funds or assets in your account.

For further SMA and UMA Program details, please see VISION2020’s SMA and UMA Program – Part 2A – Appendix 1 Program Brochure. We provide this brochure to you prior to or concurrent with your enrollment in the Program. Please read it thoroughly before investing.

Retirement Plan Consulting

KC&A offers retirement consulting services to employee benefit plans and their fiduciaries. The services are designed to assist the plan sponsor (the “Company”) in meeting its management and fiduciary obligations to the plan under the Employee Retirement Income Security Act of 1974 (“ERISA”). Retirement consulting services will consist of general or specific advice, and may include any one or a combination of the following:

- Platform Provider Search and Plan Set-up
- Plan Review
- Plan Fee and Cost Review
- Acting as Third-Party Service Provider Liaison
- Assessment of Plan Investments and Investment Options
- Plan Participant Education and Communication
- Plan Benchmarking
- Plan Conversion to New Vendor Platform
- Assistance in Plan Merger

The services to be performed and related fees are determined with the Company in advance. Prior to engaging KC&A to provide retirement plan consulting services, the Company shall enter into a Retirement Plan Services Agreement with KC&A setting forth the terms and conditions of the engagement, the scope of the services to be provided, and the relevant fees and fee-paying arrangements. The services outlined above are explained in more detail in the written agreement. KC&A shall provide additional disclosures about its services and fees, where required by ERISA. Refer to Item 5 for additional information regarding fees and charges.

When KC&A performs the agreed upon services, it will not be required to verify the accuracy or consistency of any information received from the Company.

For Retirement Plan Consulting services, KC&A generally serves in a non-discretionary ERISA fiduciary capacity with respect to some but not all of the services provided, which will be further explained in the Retirement Plan Services Agreement between KC&A and the Company. The Company is always free to seek independent advice about the appropriateness of any recommendations made by KC&A.

KC&A will generally provide services on an “assets under management” fee basis per the terms and conditions of a Retirement Plan Services Agreement between the Company and KC&A. However, KC&A may charge a flat fee to plans for advice as negotiated with the plan.

- **Additional Retirement Plan Related Services**

Trustee Directed Plans. KC&A may be engaged to provide investment advisory services to ERISA Plans, whereby KC&A shall manage Plan assets consistent with the investment objectives designated by the Plan trustees. In such engagements, KC&A will serve as an investment fiduciary as that term is defined under ERISA.

Participant Directed Retirement Plans. As indicated above, KC&A may also provide investment advisory and consulting services to participant directed retirement plans per the terms and conditions of a Retirement Plan Services Agreement between KC&A and the Plan. For such engagements, KC&A shall assist the Plan sponsor with the selection of an investment platform from which Plan participants shall make their respective investment choices, and, to the extent engaged to do so, may also provide corresponding education to assist the participants with their decision-making process.

Client Retirement Plan Assets. If requested to do so, KC&A may provide investment advisory services relative to an individual client’s 401(k) plan assets. In such event, KC&A shall recommend that the client allocate the retirement account assets among the investment options available on the 401(k) platform. KC&A’s recommendations (if any) shall be limited to the investment alternatives available through the plan. KC&A will not receive any communications from the plan sponsor or custodian, and it shall remain the client’s exclusive obligation to notify KC&A of any changes in investment alternatives, restrictions, etc. pertaining to the retirement account. Where KC&A has been appointed an investment manager under ERISA §3(38), KC&A possesses discretionary authority to select, monitor and replace the investment options made available to the plan participants according to the goals and investment objectives of the plan.

Third-Party Money Management

KC&A also offers access to third-party money managers (“Independent Managers”); therefore, you should review this disclosure brochure in addition to the disclosure brochure published by the Independent Manager (available from your Advisory Representative). In addition, Clients will be required to enter into an agreement with KC&A and the Independent Manager.

Your Advisory Representative will work with you to determine your Client Profile to determine if a third-party Independent Manager is right for you. In such situations, KC&A may act in the following capacities:

- 1) KC&A will recommend an Independent Manager and the Independent Manager(s) shall have day-to-day responsibility for the active discretionary management of the allocated assets. KC&A shall continue to render investment advisory services to the client relative to the ongoing monitoring and review of account performance, asset allocation, and your Client Profile. In addition, your Advisory Representative shall be your main point of contact for discussions related to your Client Profile, the Independent Manager's performance, any reasonable restrictions you would like to impose, transaction activity, and account performance; or
- 2) KC&A will recommend that Clients allocate Assets among the various mutual fund asset allocation models, underlying mutual funds, and/or independent investment manager programs offered through the Independent Manager. This may include asset allocation models, underlying individual mutual funds, or investment management programs that are not otherwise available to the general public. KC&A will have discretion to invest Client Assets in the various investments and programs offered by the Independent Manager. While KC&A does not have the ability to remove client assets from the custodian utilized by the Independent Manager, it does retain the ability through its discretionary authority to move assets among investments and programs offered by the Independent Manager or terminate the Client's involvement in certain advisory programs offered by the Independent Manager.

KC&A shall perform pre-qualification, ongoing performance monitoring and ongoing due diligence of the Independent Managers. Factors which KC&A shall consider in recommending Independent Manager(s) include the client's designated investment objective(s), management style, performance, reputation, financial strength, reporting, pricing, and research. Assets will not be moved from the qualified custodian, or from one Independent Manager to another without the Client's prior written consent.

Fees charged by the Independent Managers are exclusive of, and in addition to, KC&A's investment management fee. In addition to KC&A's investment management fee, the client, relative to all mutual fund purchases, shall also incur charges imposed at the mutual fund level (e.g., management fees and other fund expenses).

Client Assets shall be custodied with the qualified custodian utilized by the Independent Manager. The custodian may be affiliated with the Independent Manager. Clients should refer to the Independent Manager's disclosure brochure for further information regarding the qualified custodian used by the Independent Manager.

Please Note: Unless otherwise indicated, the investment management fee charged by the Independent Manager(s) is separate from, and in addition to, KC&A's advisory fee as set forth in the Fee Table at Item 5 below. All fees will be disclosed to the client before entering into the Independent Manager engagement. A portion of the fee(s) may be subject to the terms and conditions of a separate agreement between the client and the Independent Manager(s). **KC&A's Chief Compliance Officer, Robert Karn, can address any questions that a client or prospective client may have regarding the above.**

Financial Planning and Consulting Services (Stand-Alone)

To the extent requested by a client, KC&A may provide financial planning and/or consulting services (including investment and non-investment related matters, including estate, tax, or insurance planning, etc.) on a stand-alone separate fee basis. Before engaging KC&A to provide planning or consulting services, clients are generally required to enter into a Financial Planning and Consulting Agreement with KC&A setting forth the terms and conditions of the engagement (including termination), describing the scope of the services to be provided, and the portion of the fee that is due from the client before KC&A commences services (see Item 5 below for Financial Planning fee rates). If requested by the client, KC&A may recommend the services of other professionals for implementation purposes, including KC&A's representatives in their individual capacities as registered representatives of Royal Alliance Associates, Inc., an SEC registered and FINRA member firm ("Royal") and/or licensed insurance agents. (See disclosures at Item 10.C.). **Please Note:** The client is under no obligation to engage the services of any such recommended

professional. The client retains absolute discretion over all such implementation decisions and is free to accept or reject any recommendation from KC&A. In addition, if the client engages any such recommended professional, and a dispute arises thereafter relative to such engagement, the client agrees to seek recourse exclusively from and against the engaged professional. At all times, the engaged licensed professional[s] (i.e. attorney, accountant, etc.), and **not** KC&A, shall be responsible for the quality and competency of the services provided.

Further, although KC&A's principal, Robert A. Karn, is licensed to practice law, he does not provide legal services to any of KC&A's clients, and no corresponding attorney-client relationship can be established between the client and Mr. Karn.

Please Note - Conflict of Interest: The recommendation by KC&A representatives that a client purchase a securities or insurance commission product from firm representatives in their individual capacities as representatives of Royal and/or as insurance agents, presents a conflict of interest, as the receipt of commissions may provide an incentive to recommend securities or insurance products based on commissions to be received, rather than on a particular client's need. No client is under any obligation to purchase any securities or insurance commission products from KC&A representatives. Clients are reminded that they may purchase securities and insurance products recommended by KC&A through other, non-affiliated broker-dealers and/or insurance agencies. **KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above conflict of interest.**

MISCELLANEOUS

Limitations of Financial Planning and Non-Investment Consulting/Implementation Services. As indicated above, to the extent requested by a client, KC&A may provide financial planning and related consulting services regarding non-investment related matters, such as estate planning, tax planning, insurance, etc. KC&A does not serve as an attorney or accountant, and no portion of its services should be construed as legal or accounting services. Accordingly, KC&A does not prepare estate planning documents or tax returns. To the extent requested by a client, KC&A may recommend the services of other professionals for certain non-investment implementation purpose (i.e. attorneys, accountants, insurance agents, etc.), including representatives of KC&A in their separate individual capacities as representatives of Royal, a FINRA member broker-dealer, or as licensed insurance agents. The client is under no obligation to engage the services of any such recommended professional. The client retains absolute discretion over all such implementation decisions and is free to accept or reject any recommendation from KC&A and/or its representatives. **Please Note:** If the client engages any recommended unaffiliated professional, and a dispute arises thereafter relative to such engagement, the client agrees to seek recourse exclusively from and against the engaged professional. At all times, the engaged licensed professional[s] (i.e. attorney, accountant, etc.), and **not** KC&A, shall be responsible for the quality and competency of the services provided. **Please Also Note-Conflict of Interest:** The recommendation by KC&A's representative that a client purchase a securities or insurance commission product through KC&A's representative in their separate and individual capacity as a registered representative of Royal and/or as an insurance agent, presents a conflict of interest, as the receipt of commissions may provide an incentive to recommend investment or insurance products based on commissions to be received, rather than on a particular client's need. No client is under any obligation to purchase any securities or insurance commission products through such a representative. Clients are reminded that they may purchase securities and insurance products recommended by KC&A through other, non-affiliated broker-dealers and/or insurance agencies. **KC&A's Chief Compliance Officer, Robert Karn, can address any questions that a client or prospective client may have regarding the above conflict of interest.**

Retirement Rollovers-Potential for Conflict of Interest. A client or prospective client leaving an employer typically has four options regarding the assets held in an existing retirement plan (and may engage in a combination of these options): (i) leave the assets in the former employer's plan, if permitted, (ii) roll over the assets to the new employer's plan, if one is available and rollovers are permitted, (iii) roll over the assets

to an Individual Retirement Account (“IRA”), or (iv) cash out the account value (which could, depending upon the client’s age, result in adverse tax consequences). If KC&A recommends that a client roll over their retirement plan assets into an account to be managed by KC&A, such a recommendation creates a conflict of interest. KC&A will earn an advisory fee on the rolled over assets, which may be an increase over current fees or other compensation associated with the retirement plan assets. No client is under any obligation to roll over retirement plan assets to an account managed by KC&A. **KC&A’s Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the potential for conflict of interest presented by such rollover recommendation.**

Broker-Dealers/Custodians. As discussed below at Item 12, KC&A shall generally recommend that Royal serve as the introducing broker-dealer for client investment management assets and Pershing or NFS shall serve as the qualified custodian of the assets. Broker-dealers, such as Pershing, NFS, and Royal, charge brokerage commissions and/or transaction fees for effecting securities transactions. In addition to KC&A’s investment management fee and brokerage commissions and/or transaction fees, clients will also incur, relative to all mutual fund and exchange traded fund purchases, charges imposed at the fund level (e.g. management fees and other fund expenses). Advisory Representatives are also Registered Representatives of Royal.

Other qualified custodians and broker-dealers may be involved with Independent Manager programs. Clients should refer to the disclosure brochure for the Independent Manager and the Investment Advisory Agreement.

Use of Mutual and Exchange Traded Funds. Most mutual funds and exchange traded funds are available directly to the public. Thus, a prospective client can obtain many of the funds that may be utilized by KC&A independent of engaging KC&A as an investment advisor. However, if a prospective client determines to do so, he/she will not receive the KC&A’s initial and ongoing investment advisory services. **Please Note:** In addition to KC&A’s investment advisory fee described below, and transaction and/or custodial fees discussed below, clients will also incur, relative to all mutual fund and exchange traded fund purchases, charges imposed at the fund level (e.g. management fees and other fund expenses).

Client Obligations. In performing its services, KC&A shall not be required to verify any information received from the client or from the client’s other professionals and is expressly authorized to rely thereon. **Please note: each client is advised that it remains his/her/its responsibility to promptly notify KC&A if there is ever any change in his/her/its Client Profile for the purpose of reviewing/evaluating/revising KC&A’s previous recommendations and/or services.**

Portfolio Activity. KC&A has a fiduciary duty to provide services consistent with the client’s best interest. As part of its investment advisory services, KC&A will review client portfolios on an ongoing basis to determine if any changes are necessary based upon various factors, including, but not limited to, investment performance, mutual fund manager tenure, style drift, account additions/withdrawals, and/or a change in the Client Profile. Based upon these factors, there may be extended periods of time when KC&A determines that changes to a client’s portfolio are neither necessary nor prudent. Of course, as indicated below, there can be no assurance that investment decisions made by KC&A will be profitable or equal any specific performance level(s). Clients nonetheless remain subject to the fees described in Item 5 below during periods of account inactivity.

Disclosure Brochure. A copy of KC&A’s written Brochure as set forth on Part 2A shall be provided to each client prior to, or contemporaneously with, the execution of an Investment Advisory, Financial Planning, and/or Retirement Plan Services Agreement.

Investment Risk. Different types of investments involve varying degrees of risk, and it should not be assumed that future performance of any specific investment or investment strategy (including the investments and/or investment strategies recommended or undertaken by KC&A) will be profitable or equal any specific performance level(s). Past performance is not indicative of future results.

Reporting Services. KC&A, in conjunction with the data aggregation services provided by eMoney Advisor, LLC (a third-party service provider unaffiliated with KC&A) may also provide access to the client to permit the client to aggregate all of the client's investment assets, including those investment assets that are not part of the assets managed by KC&A (the "Excluded Assets"). **The client and/or his/her/its other advisors that maintain trading authority, and not KC&A, shall be exclusively responsible for the investment performance of the Excluded Assets.** KC&A's role is expressly limited to providing the client with access to eMoney. KC&A does not have trading authority for the Excluded Assets. As such, to the extent applicable to the nature of the Excluded Assets (assets over which the client maintains trading authority vs. trading authority designated to another investment professional), the client (and/or the other investment professional), and not KC&A, shall be exclusively responsible for directly implementing any recommendations relative to the Excluded Assets. KC&A shall not be responsible for any implementation error (timing, trading, etc.) relative to the Excluded Assets. In the event the client desires that KC&A provide discretionary investment advisory services (whereby KC&A would have trading authority) with respect to the Excluded Assets, the client may engage KC&A to do so pursuant to the terms and conditions of the Investment Advisory Agreement between KC&A and the client.

- C. KC&A shall provide investment advisory services specific to the needs of each client. Before providing investment advisory services, an Advisory Representative ascertains the Client Profile for each client and develops an asset allocation that is consistent with the individual needs of the client. Thereafter, KC&A continuously monitors the asset allocation and makes recommendations consistent with the Client Profile. The client may, at any time, impose reasonable restrictions on the securities or types of securities used in the asset allocation. Clients shall notify KC&A **in writing** if they would like to impose such restrictions.
- D. KC&A does not sponsor a wrap fee program for its investment advisory services (a program in which the sponsor arranges for the client to receive investment advisory services, the execution of securities brokerage transactions, custody and reporting services for a single specified fee). However, KC&A is a participating investment adviser in certain unaffiliated wrap and managed account fee programs. The wrap fee programs for which KC&A manages investment advisory accounts on a discretionary basis are sponsored by SEI Investments Company ("SEI"), AssetMark, Inc. ("AssetMark"), Vision 2020, and Royal. SEI, AssetMark, Vision 2020, and Royal are individually referred to as a "Sponsoring Firm" and collectively referred to as the "Sponsoring Firms." With respect to the mutual fund asset allocation programs offered on a wrap fee basis in which KC&A is a participating investment adviser, clients pay their fees directly to the Sponsoring Firms who, in turn, remit a portion of those fees to KC&A. The advisory fees remitted to KC&A are based upon an annual percentage of assets under management in accordance with the fee schedule provided in Item 5.A below and are calculated by the Sponsoring Firms either on a quarterly or monthly basis and may be billed in advance or arrears as described in the Investment Advisory Agreement and Item 5.A below. Since the custodian/broker-dealer is determined by the Sponsoring Firm, KC&A will be unable to negotiate commissions or other transaction related costs, and/or seek better execution. As a result, wrap program clients may experience commissions, spreads on security prices, net securities prices, or other transaction costs that are different (higher or lower) than similar services purchased separately through alternative custodian/broker-dealer arrangements. Higher transaction or other costs adversely impact account performance.

Wrap/Asset Allocation Programs: In the event that KC&A is engaged to provide investment advisory services as part of an asset allocation/wrap-fee program, KC&A will be unable to negotiate commissions and/or transaction costs. Under a wrap program, the Sponsoring Firm arranges for the investor participant to receive investment advisory services, the execution of securities brokerage transactions, custody, and reporting services for a single specified fee. Participation in a wrap program may cost the participant more or less than purchasing such services separately. If KC&A is engaged to provide investment advisory services as part of an asset allocation program, KC&A will likewise be unable to negotiate commissions and/or transaction costs. If the program is offered on a non-wrap basis, the Sponsoring Firm will determine the firm through which transactions must be effected, and the amount of transaction fees and/or commissions

to be charged to the client's investor accounts. **KC&A's Chief Compliance Officer, Robert Karn, can address any questions that a client or prospective client may have regarding the above.**

E. As of July 2, 2020, KC&A had \$497,688,055 in assets under management on a discretionary basis.

Item 5 Fees and Compensation

A. INVESTMENT MANAGEMENT SERVICES

KC&A's annual investment advisory fee shall be based upon a percentage (%) of the market value and type of assets placed under KC&A's management (up to a maximum of 1.00%). The fee is assessed and deducted from client accounts quarterly and may be charged in advance or in arrears as will be indicated on the fee schedule to the Investment Advisory Agreement. Depending on the type of management services to be provided per Item 4 above, the fee may be based on the average daily balance or the balance as of the end of the billing quarter as also indicated on the fee schedule to the Investment Advisory Agreement. The fee is charged on a tiered basis, as noted in the following "Fee Table" (refer to the Investment Advisory Agreement for more specific details):

Market Value of Portfolio		Annual Fee %
First	\$1,000,000	1.00%
From	\$1,000,001 to \$2,000,000	0.50%
Above	\$2,000,000	0.25%

For example: A client with \$1.5 million of assets under management will pay 1.00% on the initial \$1 million and 0.50% on the next \$500,000.

Fee Dispersion. KC&A generally imposes a \$250,000 minimum aggregate portfolio value for its investment advisory services. KC&A's investment advisory fee is negotiable at the firm's discretion, depending upon objective and subjective factors including, but not limited to: the amount of assets to be managed; overall client assets; portfolio composition; the scope and complexity of the engagement; personal financial circumstances; the anticipated number of meetings and servicing needs; related accounts; future earning capacity; anticipated future additional assets; the professional(s) rendering the service(s); prior relationships with KC&A and/or its representatives; and negotiations with the client. KC&A, in its sole discretion, may also charge a lesser investment advisory fee and/or reduce or waive its aggregate account minimum requirement based upon these factors. **Please Note:** As result of the above, similarly situated clients could pay different fees. In addition, similar advisory services may be available from other investment advisers for similar or lower fees. Also, certain clients may have fees and/or fee arrangements different than those specifically set forth above. **KC&A's Chief Compliance Officer, Robert Karn, can address any questions that a client or prospective client may have regarding the above.**

Please note: Advisory Representatives are paid a portion of the fees noted in the Fee Table above. This fee payment comprises a substantial portion of your Advisory Representative's compensation. For additional Advisory Representative activities and compensation please refer to Items 10, 12, and 14 below.

1. VISION2020 WEALTH MANAGEMENT PLATFORM – ADVISOR MANAGED PORTFOLIOS PROGRAM

The Advisor Managed Portfolios Program has separate advisory fees and transaction charges (a "non-wrap account"). As such, in addition to the quarterly advisory fee described in the Fee Table for advisory services, separate per-trade transaction charges apply. You will pay a quarterly advisory fee, in arrears, based upon the average daily balance maintained in your account during the previous quarter. Your advisory fees are negotiable and will be debited from your account by the custodian. If you terminate your participation in this program, you will be entitled to a pro rata refund of any prepaid quarterly fees based upon the number

of days remaining in the quarter after the date upon which the notice of termination is received. Each of our Advisory Representatives negotiates their own advisory fee schedule. Mutual funds and exchange traded funds invested in the account have their own internal fees which are separate and distinct from the advisory fees (for more information on these fees, see the applicable fund prospectus).

Transaction charges include the following (Subject to change, please request a current list of fees and charges from your Advisory Representative. Some transactions may have minimum purchase levels.):

Transaction Fee Schedule

	Effective Until 2/15/2021	Effective After 2/15/2021
Exchange Listed Equities including ETFs (purchases & sales)	\$9.00	\$7.00
OTC Equities (purchases & sales)	\$9.00	\$7.00
Options (purchases & sales)	\$9.00	\$7.00
Listed Bonds (purchases & sales)	\$9.00	\$7.00
Bonds (Corp., Treasury, Municipal & Money Mkt) & CDs (purchase & sales)	\$9.00	\$7.00
Unit Investment Trusts (purchases & sales)	\$9.00	\$7.00

Load Mutual Funds at NAV

	Effective Until 2/15/2021	Effective After 2/15/2021
Purchases & Redemptions	\$9.00	\$7.00
Dollar Cost Averaging	\$0	\$0
Systematic Redemption	\$0	\$0
Internal Exchanges	\$0	\$0

No-Load Mutual Funds

	Effective Until 2/15/2021	Effective After 2/15/2021
Purchases (initial & subsequent)	\$9.00	\$7.00
Redemptions (initial & subsequent)	\$9.00	\$7.00

Illiquid and Alternative Investments

	Effective Until 2/15/2021	Effective After 2/15/2021
Daily NAV Interval Funds (purchase & sales)	\$9.00	\$7.00
Monthly NAV REITs (purchase & sales)	\$9.00	\$7.00
Registered Daily NAV REITs (purchase & sales)	\$50.00	\$50.00

All other transaction fees are \$9.00 (effective until 2/15/2021 when reduced to \$7.00) unless noted otherwise.

Confirmation and Prospectus Fees

	Effective Until 2/15/2021	Effective After 2/15/2021
Confirmation Fee	\$0.00	\$1.50
Prospectus Fee	\$0.00	\$1.50

The client will be charged the confirmation fee for each transaction in the client's accounts that generate a paper confirmation of the transaction. The Confirmation Fee applies to both Wrap and Non-Wrap Fee accounts and is paid by the client. The Confirmation Fee can be avoided by signing up for electronic delivery.

Certain purchases in a client's account will generate the delivery of a hard-copy prospectus. The Prospectus Fee applies to both Wrap Fee and Non-Wrap Fee accounts and is paid by your Advisory Representative. The Prospectus Fee can be avoided by signing up for electronic delivery.

In cases where your Advisory Representative pays the above fees, there is an incentive for your Advisory Representative to trade less often or to recommend different products to avoid the fee. Our policy and procedures are designed to ensure our Advisory Representatives make recommendations to you that are in your best interest. Furthermore, to mitigate this conflict, you can sign up for electronic delivery.

(ETF=Exchange Traded Fund, NAV=Net Asset Value, REIT=Real Estate Investment Trust, OTC=Over the Counter, CD=Certificate of Deposit Please ask your Advisory Representative about any terms that you may not understand). **For complete fee details, including account fee schedule guidelines and a list of transaction charges, please see the VISION2020 Advisor Managed Portfolios Wrap Fee Program Brochure.** Your Advisory Representative does not receive any portion of the transaction charges noted above.

2. VISION2020 WEALTH MANAGEMENT PLATFORM – GENESIS MODEL PORTFOLIOS PROGRAM and SMA/UMA PROGRAM (Genesis Model Portfolios closed to new accounts)

Both the Genesis Model Portfolios Program and the SMA/UMA Program are offered as accounts with advisory fees and transaction charges combined in a single wrap fee. You will pay a quarterly advisory fee, in advance, based upon the market value of the assets held in your account as of the last business day of the preceding calendar quarter. Your advisory fees are negotiable and will be debited from your account by the custodian. There are no separate transaction charges. If you terminate your participation in either program, you will be entitled to a pro rata refund of any prepaid quarterly fees based upon the number of days remaining in the quarter after the date upon which the notice of termination is received. Each of our Advisory Representatives negotiates their own advisory fee schedule. Mutual funds and exchange traded funds invested in the account have their own internal fees which are separate and distinct from the advisory fees (for more information on these fees, see the applicable fund prospectus).

Investment managers utilized in these programs charge a separate fee in addition to the fee charged by KC&A. Therefore, the total fee may exceed the amounts noted in the Fee Table.

For complete fee details, including account fee schedule guidelines, please see the VISION2020 Genesis Model Portfolios Program Wrap Fee Brochure or the SMA and UMA Program Wrap Fee Brochure.

3. RETIREMENT PLAN CONSULTING

Retirement plans may be charged a flat fee or an asset-based fee. Asset-based fees for Retirement Plan Consulting follow the same fee schedule as other programs (noted in the Fee Table above). Flat fees are negotiable between KC&A and the retirement plan sponsor. The fees may be paid by the plan's record keeper directly from plan assets or individual participant accounts and are paid on a periodic basis, generally quarterly. Like other programs, these fees are negotiable depending on size of plan, number of participants, and/or services offered. If the plan terminates its participation in this program, the plan will be entitled to a pro rata refund of any quarterly fees based upon the number of days remaining in the quarter after the date upon which the notice of termination is received. Mutual funds and exchange traded funds invested in the account have their own internal fees which are separate and distinct from the advisory fees (for more information on additional fees imposed by mutual fund issuers, see the applicable fund prospectus). In addition, the record keeper responsible for administration of the plan may have additional fees or charges as noted in the agreement between the plan and the record keeper.

Fees may be paid in advance or arrears depending on the record keeper chosen by the plan and may be based on the average daily balance of plan assets, the total balance as of quarter end, or some other method. The exact method of calculation will be noted in the plan's Investment Advisory or Retirement Plan Services Agreement with KC&A.

Plan Sponsors receiving consulting services from KC&A may pay more or less than a client might otherwise pay if purchasing the services separately or through another service provider.

Plan Sponsors should refer to the fee disclosures provided by the record keeper for additional fees and charges that may be imposed by the record keeper for transactions and other activities.

4. THIRD-PARTY MONEY MANAGEMENT

KC&A charges an investment advisory fee for the services it provides under the Third-Party Money Management Program. The range of this fee is noted in the Fee Table. KC&A does not impose or receive any additional compensation for transaction activity; however, clients should review the disclosure brochure provided by the third-party manager for additional information on fees and charges imposed by the third-party.

The fee charged by KC&A is in addition to the advisory fee charged by the third-party and in total, the combined advisory fees may exceed the amounts in the Fee Table.

5. FINANCIAL PLANNING AND CONSULTING SERVICES (STAND-ALONE)

If requested by the client, KC&A may provide financial planning and/or consulting services (including investment and non-investment related matters, including estate planning, insurance planning, etc.) on a stand-alone fee basis. KC&A's financial planning and consulting fees are negotiable, depending upon the professional rendering services in addition to the scope, and complexity of the services rendered. KC&A's financial planning and consulting fees generally range from \$3,000 to \$10,000 on a fixed-fee basis, or \$500 per hour on an hourly rate basis. Where the client has engaged KC&A to provide other investment advisory services, KC&A, in its sole discretion, may discount its financial planning fees.

- B.** Clients may elect to have KC&A's advisory fees deducted from their custodial account. Both KC&A's Investment Advisory or Retirement Plan Services Agreement and the custodial/clearing agreement may authorize the custodian to debit the account for the amount of KC&A's investment advisory fee and to directly remit that management fee to KC&A in compliance with regulatory procedures. In the limited event that KC&A bills the client directly, payment is due upon receipt of KC&A's invoice. KC&A will generally deduct fees and/or bill clients quarterly in arrears, based upon the average daily balance of the assets in the clients' account during the applicable billing quarter. As discussed above at Item 5, other methods that may apply include billing in advance for certain programs or third-party money managers, and/or billing based on quarter end value of assets. The method of billing for client accounts will be specifically described in the Investment Advisory Agreement.
- C.** As discussed below, (except with respect to assets held with an Independent Manager), or unless the client directs otherwise, or an individual client's circumstances require, KC&A will generally recommend that Royal, Pershing, and/or NFS serve as the broker-dealer/custodian for client investment assets. Broker-dealers charge brokerage commissions and/or transaction fees for effecting certain securities transactions (i.e. transaction fees are charged for certain no-load mutual funds, commissions are charged for individual equity and fixed income securities transactions). In addition to KC&A's investment advisory fee, brokerage commissions and/or transaction fees, clients will also incur, relative to all mutual fund and exchange traded fund purchases, charges imposed at the fund level (e.g. management fees and other fund expenses).

In most instances, Royal, Pershing, and/or NFS will collect, as paying agent for KC&A, the investment advisory fees to be paid to KC&A by the account custodian. Royal, Pershing, and/or NFS will retain a

portion of KC&A’s fee as compensation for their administrative and supervisory functions. The portion of KC&A’s fee retained by Royal, Pershing, and/or NFS comes directly from KC&A’s compensation, and therefore, will not increase execution or brokerage charges to the client or the fee the client has agreed to pay KC&A pursuant to the Agreement.

Please Note: Participants in a Sponsoring Firm’s unaffiliated wrap program will not incur brokerage commissions and/or transaction fees in addition to their advisory fees. Clients should refer to the Disclosure Brochure for additional details related to fees and charges imposed by the Sponsoring Firm.

KC&A, in its sole discretion, may charge a lesser investment advisory fee and/or reduce or waive its aggregate account minimum requirement based upon certain criteria (i.e. anticipated future earning capacity, anticipated future additional assets, dollar amount of assets to be managed, related accounts, account composition, competition, negotiations with client, etc.). **Please Note:** As a result of the above, similarly situated clients could pay different fees. In addition, similar advisory services may be available from other investment advisers for similar or lower fees.

No Transaction Fee Programs

Certain no-load or load at net asset value (“NAV”) mutual funds are available for purchase, sale, or exchange without incurring transaction costs. These funds are offered through Pershing and NFS’ no transaction fee programs (respectively, the “Pershing Mutual Fund NTF Program” and “NFS Mutual Fund NTF Program”) as described below. Certain exchange-traded funds are also available through Pershing and NFS’ no transaction fee program (the “Pershing ETF-NTF Program” and the “NFS ETF-NTF Program), also described below.

Pershing Mutual Fund NTF Program

No-load, institutional share classes and Class A share purchases at NAV mutual funds may be purchased without incurring transaction costs subject to a \$500 minimum purchase amount through Pershing (the “Pershing Mutual Fund NTF Program”). If a mutual fund in the Pershing NTF Program is sold prior to a 2 month hold/redemption period, a \$25.00 charge will be passed on to you, under both wrap and non-wrap fee contracts (except for wrap programs where we pay the ticket charge). This charge is in addition to other fees, charges, and restrictions that may be imposed by the mutual fund company for short-term trading and redemptions. Please see the below table as a reference guide.

	Effective Until 2/15/2021	Effective After 2/15/2021
Purchases of \$500 or more	\$0.00	\$0.00
Purchases Less Than \$500	\$9.00	\$7.00
Redemptions held 2 months or longer	\$0.00	\$0.00
Redemptions held Less Than 2 months	\$25.00	\$25.00

Pershing ETF-No Transaction Fee Program

Pershing offers a no-transaction fee exchange-traded fund program (the “Pershing ETF-NTF Program”) which, includes ETFs with no transaction fees. ETFs in the Pershing ETF-NTF Program have no purchase minimums or holding periods.

NFS Mutual Fund NTF Program

You can purchase, sell or exchange a select group of no-load or load at NAV mutual funds through NFS’ no transaction fee program (the “NFS Mutual Fund NTF Program”) without incurring transaction costs, purchase minimums or holding periods.

NFS ETF-No Transaction Fee Program

NFS' offers a no-transaction fee exchange-traded fund program (the "NFS ETF-NTF Program") which, includes ETFs with no transaction fees. ETFs in the NFS ETF-NTF Program have no purchase minimums or holding periods.

Surcharge Fees Imposed on Your Advisory Representative

A \$10 surcharge is assessed for transactions in certain mutual funds. The surcharge applies to each purchase and sale transaction for such mutual funds but excludes exchanges and periodic investments. This surcharge is paid by your Advisory Representative and potentially creates a conflict of interest for your Advisory Representative to recommend mutual funds that are not subject to this surcharge over mutual funds that are to avoid paying the surcharge. Upon request, your Advisory Representative will provide you with a list of mutual funds subject to the \$10 surcharge. This list is subject to change from time to time.

Advisory Services to Variable Annuity Sub-Accounts Your Advisory Representative has the option to utilize the Program tools to manage Variable Annuity products ("Program VAs") that are maintained outside of a standard Program Account. Although the Variable Annuities and their respective Sub-Accounts will be represented on various Program reports (i.e., Performance Reporting) the Variable Annuities are held directly at the Variable Annuity Sponsor. Program VAs are only available to be managed as part of an existing client group, consisting of one or more Program Accounts. Your Advisory Representative has the option to use the various Program tools to manage the Program VA's Sub-Accounts in accordance with your risk tolerance. However, the Advisory Representative will not direct reallocations of the Sub-Accounts through the Program. In such cases when a reallocation is required, the Advisory Representative will direct and execute such reallocation transactions directly through the Variable Annuity Sponsor. Clients should be aware that Variable Annuities have management fees and expenses imposed by the issuer.

Mutual Fund Transfers

No advisory fee will be charged on any mutual funds transferred to advisory accounts which were purchased via a KC&A registered representative within the past two years if a commission was paid to your Advisory Representative on the original purchase.

Additional account charges may apply, which may include but not be limited to the following fees:*

- IRA account annual custodial fees
- Wire fees
- Check writing fees
- Account termination fees
- Account transfer fees
- Overnight delivery fees
- Fees related to covering the cost of cash sweep programs

*Please refer to the corresponding Royal, Pershing, and/or NFS account agreement or the VISION2020 Advisor Managed Portfolios Wrap Fee Program Brochure for information and further details. Your Advisory Representative does not receive any portion of the fees noted above.

- D.** The Investment Advisory Agreement between KC&A and the client will continue in effect until terminated by either party by written notice in accordance with the terms of such Agreement. Upon termination, KC&A will debit the earned, but not yet billed, portion of its quarterly advisory fees that are billed in arrears (based upon the number of days services were provided during the billing quarter).

Any fees paid in advance will be refunded to the client on a pro-rata basis from the date of the termination of the Investment Advisory Agreement. If additions to, or withdrawals from, a client account in excess of

\$10,000 in the Genesis Model Portfolios or the SMA/UMA Programs are made during any given quarter, the advisory fee will be adjusted on a pro-rata basis to the account from which the charge was debited. Adjustments are calculated as follows:

- Prior fees paid in advance for the remaining calendar days in the quarter, as of the date of the addition or withdrawal, will be refunded (“Prior Fees Paid”).
- Fees will be recalculated for the remaining number of calendar days as of the date of the addition or withdrawal (“Recalculated Fees”). Recalculated Fees are determined by pro-rating the applicable rate in the advisory fee schedule for the number of calendar days remaining in the quarter.
- The applicable rate for the Recalculated Fees will be determined based on the market value of the assets as of the date of the addition or withdrawal. This may result in a different rate for Recalculated Fees versus Prior Fees Paid for the same period.
- The net difference of the Recalculated Fees and the Prior Fees Paid may result in a credit or debit to the account.

With respect to financial planning and consulting services, KC&A generally requires one-half of the financial planning/consulting fee (estimated hourly or fixed) payable upon execution of the Financial Planning and Consulting Agreement. The balance is generally due upon delivery of the financial plan or completion of the agreed upon services. Either party may terminate the agreement by written notice to the other. In the event the client terminates the Financial Planning and Consulting Agreement, the balance of KC&A’s unearned fees (if any) shall be refunded to the client.

E. Securities Commission Transactions. In the event that the client desires, the client can engage certain of KC&A’s representatives, in their individual capacities as registered representatives of Royal, an SEC-registered and FINRA member broker-dealer, to implement investment recommendations on a commission basis. In the event the client chooses to purchase investment products through Royal, Royal will charge brokerage commissions to effect securities transactions, a portion of which commissions Royal shall pay to KC&A’s representatives, as applicable. Prior to effecting any transactions, the client will be required to enter into a new account agreement with Royal. The brokerage commissions charged by Royal may be higher or lower than those charged by other broker-dealers. In addition, Royal, relative to commission mutual fund purchases, may also receive additional ongoing trailing commission compensation or other revenue sharing directly from the mutual fund company during the period that the client maintains the mutual fund investment.

Conflict of Interest: The recommendation that a client purchase a commission product from Royal presents a **conflict of interest**, as the receipt of commissions may provide an incentive to recommend investment products based on commissions received, rather than on a particular client’s need. No client is under any obligation to purchase any commission products from KC&A’s representatives. **KC&A’s Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above conflict of interest.**

Please note: Clients may purchase investment products recommended by KC&A through other, non-affiliated broker dealers or agents and should be aware that KC&A is limited to service offerings and investment vehicles that are approved by Royal. As such KC&A may be prohibited from offering products or services that may be available through other broker-dealers and custodians, some of which may be more suitable for a client’s portfolio than the products or services offered through Royal. Clients have the option of purchasing many of the products and services KC&A makes available through other firms. However, when purchasing these products and services away from KC&A, client will not receive the benefit of the advice and other services provided by KC&A. KC&A does not participate in broker-dealer related activity with FINRA members (i.e. other broker-dealers or custodians) other than Royal, Pershing, and NFS.

KC&A does not receive more than 50% of its revenue from advisory clients as a result of commissions or other compensation for the sale of investment products KC&A recommends to its clients.

When KC&A's representatives sell an investment product on a commission basis, KC&A does not charge an advisory fee in addition to the commissions paid by the client for such product. When providing services on an advisory *fee* basis, KC&A's representatives do not also receive commission compensation for such advisory services or for transactions completed at Royal in advisory accounts. **However**, a client may engage KC&A to provide investment advisory services on an advisory *fee* basis and separate from such advisory services purchase an investment product from KC&A's representatives on a separate commission basis.

Mutual funds charge various internal fees for managing the fund and pass along these costs to investors in several ways. Clients should refer to each fund's prospectus for details of the charges they may incur within each fund. KC&A attempts to select mutual funds with low internal costs when possible. However, the lowest cost fund may not be selected in all cases. Clients should be aware that mutual funds with higher internal costs may be selected if the Advisory Representative believes that factors such as fund performance, fund manager tenure, Morningstar or other ratings, or other due diligence factors are favorable enough to offset the costs. When providing investment advisory services, KC&A does not receive any additional compensation from any mutual funds, such as 12b-1 fees. Any receipt of 12b-1 fees will be credited to the client's account. Royal, Pershing, and NFS may have arrangements with mutual fund companies to share in revenue or other compensation arrangements. Clients should know that KC&A is not part of those compensation arrangements and therefore does not receive additional compensation from those arrangements.

Clients may also pay transaction fees for mutual funds. These charges range from \$0 to \$32.50 per transaction, typically only on the buy side (Refer to Item 5 above). Mutual fund redemptions generally do not have an associated transaction charge. These charges are paid to Royal, Pershing, and NFS for processing purposes and Advisory Representatives do not receive any part of these charges. Advisory Representatives select the mutual funds that they believe are the best fit for the client based on various due diligence factors regardless of the transaction fee. If several mutual funds meet the client's needs, the Advisory Representative will select the fund with the lowest transaction fee.

Clients should also be aware that Royal imposes a surcharge on Advisory Representatives for certain mutual funds that do not reimburse custodians (such as Pershing or NFS) for sub-transfer agent services provided. **Since the surcharge is imposed on the Advisory Representative and not the client, it creates a conflict of interest for the Advisory Representative.** Transactions using funds that do not have a surcharge are favorable to the Advisory Representative. However, Advisory Representatives seek to recommend mutual funds that meet the client's specific needs regardless of the surcharge. Clients should speak with their Advisory Representative if they have any concerns about surcharges. Upon request, your Advisory Representative will provide you with a list of mutual funds subject to the \$10 surcharge. This list is subject to change from time to time.

ANY QUESTIONS: KC&A's Chief Compliance Officer, Robert Karn, can address any questions that a client or prospective client may have regarding the above.

Item 6 Performance-Based Fees and Side-by-Side Management

Neither KC&A nor any supervised person of KC&A accepts performance-based fees.

Item 7 Types of Clients

KC&A's clients generally include individuals, high net worth individuals, pension and profit-sharing plans, business entities, and charitable organizations. KC&A generally imposes a \$250,000 minimum aggregate portfolio value for its investment advisory services. KC&A, in its sole discretion, may charge a lesser investment advisory fee and/or reduce or waive its aggregate account minimum requirement based upon certain criteria (i.e. anticipated future earning capacity, anticipated future additional assets, dollar amount of assets to be managed, related accounts, account composition, competition, negotiations with client, etc.). KC&A's investment advisory fee is negotiable at the firm's discretion, depending upon objective and

subjective factors including, but not limited to: the amount of assets to be managed; overall client assets; portfolio composition; the scope and complexity of the engagement; personal financial circumstances; the anticipated number of meetings and servicing needs; related accounts; future earning capacity; anticipated future additional assets; the professional(s) rendering the service(s); competition; prior relationships with KC&A and/or its representatives; and negotiations with the client. **Please Note:** As result of the above, similarly situated clients could pay different fees. In addition, similar advisory services may be available from other investment advisers for similar or lower fees. **Please Also Note:** Since KCA's Advisory Representatives shall receive a portion of the advisory fee charged to the client, a **material conflict of interest** arises, because an increase in the management fee paid by the client may result in increased compensation received by the Advisory Representative. **KC&A's Chief Compliance Officer, Robert Karn, can address any questions that a client or prospective client may have regarding the above.**

Item 8 Methods of Analysis, Investment Strategies and Risk of Loss

A. KC&A may utilize the following methods of security analysis:

- **Charting** - analysis performed using patterns to identify current trends and trend reversals to forecast the direction of prices;
- **Fundamental** - analysis performed on historical and present data, with the goal of making financial forecasts; and
- **Technical** – analysis performed on historical and present data, focusing on price and trade volume, to forecast the direction of prices.

KC&A may utilize the following investment strategies when implementing investment advice given to clients:

- **Long Term Purchases** - securities held at least a year; and
- **Short Term Purchases** - securities sold within a year.

Please Note: Investment Risk. Investing in securities involves risk of loss that clients should be prepared to bear. Different types of investments involve varying degrees of risk, and it should not be assumed that future performance of any specific investment or investment strategy (including the investments and/or investment strategies recommended or undertaken by KC&A) will be profitable or equal any specific performance level(s).

B. KC&A's methods of analysis and investment strategies do not present any significant or unusual risks. However, every method of analysis has its own inherent risks. To perform an accurate market analysis KC&A must have access to current/new market information. KC&A has no control over the dissemination rate of market information; therefore, unbeknownst to KC&A, certain analyses may be compiled with outdated market information, severely limiting the value of KC&A's analysis. Furthermore, an accurate market analysis can only produce a forecast of the direction of market values. There can be no assurances that a forecasted change in market value will materialize into actionable and/or profitable investment opportunities.

C. KC&A's primary investment strategies - Long Term Purchases and Short-Term Purchases - are fundamental investment strategies. However, every investment strategy has its own inherent risks and limitations. For example, longer term investment strategies require a longer investment time period to allow for the strategy to potentially develop. Shorter term investment strategies require a shorter investment time period to potentially develop but, as a result of more frequent trading, may incur higher transactional costs when compared to a longer-term investment strategy.

Currently, KC&A primarily allocates client investment assets on a discretionary basis among mutual funds, ETFs, individual securities, and unaffiliated mutual fund asset allocation programs on a wrap-fee basis (as described in Item 4.D above) in accordance with the client's designated investment objective(s).

Item 9 Disciplinary Information

KC&A has not been the subject of any disciplinary actions.

Item 10 Other Financial Industry Activities and Affiliations

- A. Registered Representatives of Royal.** As disclosed above in Item 5.E., certain representatives of KC&A are also registered representatives of Royal in their respective separate and individual capacities.
- B.** Neither KC&A, nor its representatives, are registered or have an application pending to register, as a futures commission merchant, commodity pool operator, a commodity trading advisor, or a representative of the foregoing.
- C. Registered Representatives and Investment Adviser Representatives of Royal.** As disclosed above in Item 5.E. certain of KC&A's representatives are registered representatives of Royal. Clients may therefore engage those representatives, in their separate individual capacities, to effect securities brokerage transactions on a commission basis.

Other Investment Adviser: In addition, Robert Karn is an Investment Advisory Representative of both KC&A and Royal.

Conflict of Interest: The recommendation by KC&A or its Advisory Representatives that a client seek investment advisory services from Royal presents a conflict of interest, as KC&A could have the incentive to make such a recommendation based on fees received from that client, rather than on a particular client's need. Accordingly, KC&A and its Advisory Representatives do not generally refer clients to Royal to receive investment advisory services. Clients are reminded that they are not under any obligation to pursue investment advisory services from Royal. KC&A's Chief Compliance Officer, Robert Karn, remains available to address any questions that a client or prospective client may have regarding the above conflict of interest.

Licensed Insurance Agents. Certain of KC&A's representatives, in their individual capacities, are licensed insurance agents, and may recommend the purchase of certain insurance-related products on a commission basis. As referenced in Item 4.B above, clients can therefore engage certain of KC&A's representatives to effect insurance transactions on a commission basis.

Please Note - Conflict of Interest: The recommendation by KC&A representatives that a client purchase a securities or insurance commission product presents a **conflict of interest**, as the receipt of commissions by the representative may provide an incentive to recommend securities or insurance products based on commissions to be received, rather than on a particular client's need. No client is under any obligation to purchase any securities or insurance commission products from KC&A representatives. Clients are reminded that they may purchase securities and insurance products recommended by KC&A through other, non-affiliated broker-dealers and/or insurance agencies. **KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above conflict of interest.**

Licensed Attorney. Although not material to KC&A's advisory business, Robert A. Karn is a licensed non-practicing attorney and a member of the Bar of the State of Connecticut. Mr. Karn does not provide any legal services to KC&A clients.

KC&A RCP Artemis Co-Invest, L.P., Reverence Capital Partners, Vision 2020, and Royal. KC&A offers investment advisory account programs that are sponsored by Vision 2020. Vision 2020 is a subsidiary of Advisor Group, Inc. ("Advisor Group"), a wholly-owned subsidiary of Advisor Group Holdings, Inc., which is owned primarily by a consortium of investors through RCP Artemis Co-Invest, L.P., an investment

fund affiliated with Reverence Capital Partners, LLC (“Reverence”). Royal, Vision 2020, and Reverence are affiliated companies. KC&A representatives are registered with Royal to conduct securities business (broker-dealer registration required by the FINRA) and registered with KC&A as investment advisory representatives (investment advisor representative registration required by each state). In addition, Royal is the broker-dealer for most accounts opened by KC&A. Royal also provides KC&A with tools and resources to assist KC&A and its Advisory Representatives in the ongoing management of client accounts.

- D. KC&A does not receive, directly or indirectly, compensation from investment advisors that it recommends or selects for its clients other than the compensation paid via the Third-Party Management Program noted in Items 4 and 5. KC&A does not receive cash payments for client solicitations from investment advisors.

Item 11 Code of Ethics, Participation or Interest in Client Transactions and Personal Trading

- A. KC&A maintains an investment policy relative to personal securities transactions. This investment policy is part of KC&A’s overall Code of Ethics, which serves to establish a standard of business conduct for all of KC&A’s representatives that is based upon fundamental principles of openness, integrity, honesty and trust, a copy of which is available upon request. In accordance with Section 204A of the Investment Advisers Act of 1940, KC&A also maintains and enforces written policies reasonably designed to prevent the misuse of material non-public information by KC&A or any person associated with KC&A.
- B. Neither KC&A nor any related person of KC&A recommends, buys, or sells for client accounts, securities in which KC&A or any related person of KC&A has a material financial interest.
- C. KC&A and/or Advisory Representatives of KC&A may buy or sell securities that are also recommended to clients. This practice may create a situation where KC&A and/or representatives of KC&A are in a position to materially benefit from the sale or purchase of those securities. Therefore, this situation creates a potential conflict of interest. Practices such as “scalping” (i.e., a practice whereby the owner of shares of a security recommends that security for investment and then immediately sells it at a profit upon the rise in the market price which follows the recommendation) could take place if KC&A did not have adequate policies in place to detect such activities. In addition, this requirement can help detect insider trading, “front-running” (i.e., personal trades executed prior to those of KC&A’s clients), and other potentially abusive practices.

KC&A has a personal securities transaction policy in place to monitor the personal securities transactions and securities holdings of each of KC&A’s “Access Persons.” KC&A’s securities transaction policy requires that Access Persons of KC&A must provide the Chief Compliance Officer or his/her designee with a written report of their current securities holdings within ten (10) days after becoming an Access Person. Additionally, each Access Person must provide the Chief Compliance Officer or his/her designee with written reports detailing quarterly transactions as well as an annual holdings report, provided, however that at any time that KC&A has only one Access Person, he or she shall not be required to submit any securities report described above.

- D. KC&A and/or representatives of KC&A may buy or sell securities, at or around the same time as those securities are recommended to clients. This practice creates a situation where KC&A and/or representatives of KC&A are in a position to materially benefit from the sale or purchase of those securities. Therefore, this situation creates a potential conflict of interest. As indicated above in Item 11.C, KC&A has a personal securities transaction policy in place to monitor the personal securities transaction and securities holdings of each of KC&A’s Access Persons. KC&A also has procedures in place to ensure that its representatives do not receive a better price than KC&A clients.

Item 12 Brokerage Practices

- A. In the event that the client requests that KC&A recommend a broker-dealer/custodian for execution and/or custodial services (exclusive of those clients that may direct KC&A to use a specific broker-

dealer/custodian), KC&A generally recommends that investment advisory accounts be maintained at Royal, Pershing, and/or NFS. Prior to engaging KC&A to provide investment advisory services, the client will be required to enter into a formal Investment Advisory Agreement with KC&A setting forth the terms and conditions under which KC&A shall manage the client's assets, and a separate custodial/clearing agreement with each designated broker-dealer/custodian.

Further, as discussed above, certain of KC&A's representatives, in their respective individual capacities, are registered representatives of Royal. These representatives are subject to FINRA Rule 3280, which restricts registered representatives from conducting securities transactions away from their broker-dealer unless Royal provides written consent. Therefore, clients are advised that certain associated persons may be restricted to conducting securities transactions through Royal unless they first secure written consent from Royal to execute securities transactions through a different broker-dealer. Absent such written consent or separation from Royal, these representatives are prohibited from executing securities transactions through any broker-dealer other than Royal under Royal's internal supervisory policies. KC&A is cognizant of its duty to obtain best execution and has implemented policies and procedures reasonably designed in such pursuit.

Factors that KC&A considers in recommending Royal, Pershing, and/or NFS (or any other broker-dealer/custodian to clients) include historical relationship with KC&A, financial strength, reputation, execution capabilities, pricing, research, and service. Although the commissions and/or transaction fees paid by KC&A's clients shall comply with KC&A's duty to obtain best execution, a client may pay a commission that is higher than another qualified broker-dealer might charge to effect the same transaction where KC&A determines, in good faith, that the commission/transaction fee is reasonable. In seeking best execution, the determinative factor is not the lowest possible cost, but whether the transaction represents the best qualitative execution, taking into consideration the full range of broker-dealer services, including the value of research provided, execution capability, commission rates, execution speed, and responsiveness. Accordingly, although KC&A will seek competitive rates, it may not necessarily obtain the lowest possible commission rates for client account transactions. The brokerage commissions or transaction fees charged by the designated broker-dealer/custodian are exclusive of, and in addition to, KC&A's investment advisory fee. KC&A's best execution responsibility is qualified if securities that it purchases for client accounts are mutual funds that trade at net asset value as determined at the daily market close. However, KC&A will seek to obtain the lowest cost share class available at the time that is consistent with client needs.

1. Non Soft-Dollar Research and Additional Benefits

KC&A does not receive soft-dollar benefits in connection with client securities transactions. However, other benefits are received by KC&A for requiring that clients custody their accounts with Royal. Those benefits and related conflicts of interest are described here.

Although not a material consideration when determining whether to recommend that a client utilize the services of a particular broker-dealer/custodian, KC&A may receive from Royal, Pershing, and/or NFS (or another broker-dealer/custodian, investment platform, mutual fund sponsor, annuity fund sponsor, and/or unaffiliated investment manager), without cost (and/or at a discount) support services and/or products, certain of which assist KC&A to better monitor and service client accounts maintained at such institutions.

Included within the support services that may be obtained by KC&A may be investment-related research, pricing information and market data, software and other technology that provide access to client account data, compliance and/or practice management-related publications, discounted or gratis consulting services, discounted and/or gratis travel expenses and attendance at conferences, meetings, and other educational and/or social events, marketing support, computer hardware and/or software and/or other products used by KC&A in furtherance of its investment advisory business operations.

As indicated above, certain of the support services and/or products that may be received may assist KC&A in managing and administering client accounts. **Others do not directly provide such assistance, but rather**

solely assist KC&A to manage and further develop its business enterprise and do not provide direct benefit to clients.

KC&A's clients do not pay more for investment transactions effected and/or assets maintained at Royal, Pershing, NFS, or any other entity as a result of these arrangements. There is no corresponding commitment made by KC&A to Royal, Pershing, NFS or any other entity to invest any specific amount or percentage of client assets in any specific mutual funds, securities or other investment products as a result of the above arrangements. Advisory Representatives should seek the best investment and planning options for the client regardless of transaction charges. KC&A maintains policies and procedures for the monitoring and oversight of Advisory Representatives' activity. This supervisory process is meant to prevent and detect activity that may be inconsistent with KC&A's obligation to act in a client's best interest and by selecting investments that are suitable based on the Client Profile.

KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above arrangements and the corresponding conflicts of interest.

Forgivable Loans-Conflict of Interest. As discussed above, certain of KC&A's representatives are registered representatives of Royal. From time-to-time Royal provides retention incentives to Advisory Representatives who are affiliated with Royal in the form of forgivable and repayable loans ("Forgivable Loans"). These Forgivable Loans represent a significant economic benefit to Advisory Representatives who receive them. In 2019, KC&A principals, Robert Karn and Jeffrey P. Couzens each received a Forgivable Loan from Royal. These loans were a result of the acquisition of Advisor Group by Reverence Capital Partners (Royal Alliance is part of the Advisor Group). The loans require that each individual remains affiliated with Royal for a period of an additional five (5) years from the date of the loans before the loans are forgiven.

The Forgivable Loans are not contingent upon KC&A or its representatives achieving any future production targets or goals.

KC&A is sensitive to any perceived conflict of interest and takes steps to ensure that the loans do not affect its decisions for clients. KC&A recommends the use of Royal clearing and custodial arrangements based on the benefits that such services provide to clients, rather than the economic benefit obtained from the Forgivable Loans. Clearing and custodial arrangements with Royal, any of Royal's affiliates as described herein do not and will not in any way affect, relate, or pertain to, the Royal Forgivable Loans. **KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above arrangements and the corresponding conflicts of interest the arrangements may create.**

Shareholder of Parent Organization-Conflict of interest. KC&A principal, Robert Karn, individually, is a shareholder of AG Artemis Holdings, L.P. ("Artemis,"), Advisor Group's parent company. Any ownership by Mr. Karn is not material in relation to the overall ownership and control of Artemis. Regardless, given the relationship between Mr. Karn, Advisor Group and Artemis, this immaterial ownership position does create the potential for a conflict of interest because the ownership offering is based, in part, on annual advisory and brokerage production. **KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above arrangements and the corresponding conflict of interest the arrangement may create.**

2. KC&A does not receive referrals from broker-dealers.
3. KC&A does not generally accept directed brokerage arrangements (when a client requires that account transactions be effected through a specific broker-dealer). In such client directed arrangements, the client will negotiate terms and arrangements for their account with that broker-dealer, and KC&A will

not seek better execution services or prices from other broker-dealers or be able to "batch" the client's transactions for execution through other broker-dealers with orders for other accounts managed by KC&A. As a result, client may pay higher commissions or other transaction costs or greater spreads, or receive less favorable net prices, on transactions for the account than would otherwise be the case.

Please Note: In the event that the client directs KC&A to effect securities transactions for the client's accounts through a specific broker-dealer, the client correspondingly acknowledges that such direction may cause the accounts to incur higher commissions or transaction costs than the accounts would otherwise incur had the client determined to effect account transactions through alternative clearing arrangements that may be available through KC&A.

Please Also Note: Transactions for directed accounts will generally be executed following the execution of portfolio transactions for non-directed accounts.

KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above arrangement.

- B.** To the extent that KC&A provides investment advisory services to its clients, the transactions for each client account generally will be effected independently, unless KC&A decides to purchase or sell the same securities for several clients at approximately the same time. Securities transactions effected independently will likely receive different prices, therefore one client may receive a price that is more or less favorable than the other client transactions. KC&A may (but is not obligated to) combine or "bunch" such orders to obtain best execution, to negotiate more favorable commission rates, or to allocate equitably among KC&A's clients, differences in prices and commissions or other transaction costs that might have been obtained had such orders been placed independently. Under this procedure, transactions will be averaged as to price and will be allocated among clients in proportion to the purchase and sale orders placed for each client account on any given day. KC&A shall not receive any additional compensation or remuneration as a result of such aggregation.

Item 13 Review of Accounts

- A.** For those clients to whom KC&A provides investment supervisory and/or investment advisory services, account reviews are conducted on an ongoing basis by KC&A's investment Advisor Representatives and/or Chief Compliance Officer. All clients are advised that it remains their responsibility to advise KC&A of any changes in their Client Profile (investment objectives, financial situation, etc.) or if they wish to impose reasonable restrictions on investments or other account restrictions. For those clients to whom KC&A provides financial planning and/or consulting services, reviews are conducted on an "as needed" basis as initiated by the client. All clients (in person or via telephone) are encouraged to review financial planning issues (to the extent applicable), investment objectives, and account performance with KC&A on at least an annual basis.
- B.** KC&A may also conduct account reviews on a non-periodic basis upon the occurrence of a triggering event, such as a change in client investment objectives and/or financial situation, market corrections and client request.
- C.** Clients are provided, at least quarterly, with written transaction confirmation notices and regular written summary account statements directly from the broker-dealer/custodian and/or program sponsor for the client accounts. KC&A may also provide a written periodic report summarizing account activity and performance.

Item 14 Client Referrals and Other Compensation

- A.** As referenced in Item 12.A.(1) above, KC&A may receive an indirect economic benefit from Royal, Pershing, and/or NFS (or another broker-dealer/custodian, investment platform, mutual fund sponsor,

annuity fund sponsor, and/or unaffiliated investment manager) including, without cost (and/or at a discount), support services and/or products.

In addition, Royal and Advisor Group maintain revenue sharing arrangements with certain investment company product sponsors, such as mutual funds. These sponsors are referred to as “Strategic Partners.” In this program, Strategic Partners pay additional marketing fees to Royal and Advisor Group for enhanced marketing and distribution efforts. As part of such compensation, Strategic Partners will, at no additional charge, be invited to participate in educational seminars and will also have greater access to Royal’s registered representatives such as KC&A’s associated persons. Also, ticket charges for purchasing Strategic Partner products may be reduced or waived. A list of Royal’s Strategic Partners is available to clients upon request. However, KC&A and its Advisory Representatives receive no additional compensation in this regard. Further, assets held by retirement plans subject to ERISA or an individual retirement account are not considered for purposes of revenue sharing. Clients do not pay more to purchase Strategic Partner investment products through KC&A.

Clients should also be aware that Royal provides travel, lodging, meals and incidental expenses for certain of its representatives that are on its National Advisory Board or qualify for Royal Court or Royal Council status, the latter of which are based upon production of individual representatives and/or their management groups. KC&A Advisory Representatives are eligible to receive these production-based benefits.

Finally, Advisor Group was sold to Reverence Capital in 2019 as noted above. In connection with sale, Advisor Group implemented an “Advisor Appreciation Program,” which provides benefits to Advisory Representatives of KC&A and include the following:

- The forgivable loans noted above are a payment recognizing Advisory Representatives with over \$250,000 in annual production who have been affiliated with Advisor Group for at least one year at the close of the sale to Reverence Capital (referred to by Advisor Group as a “Loyalty Award”). This Loyalty Award varies for each Advisory Representative.
- At the end of the 12-month period following the close of the Reverence transaction, Advisor Group will make a payment to Advisory Representatives up to 12 basis points on all net new assets added to custodians used by Advisor Group, such as Royal Alliance. The new assets can originate from both new client relationships as well as existing clients. Advisory Representatives will receive this additional benefit if a client deposits or otherwise transfers new assets to Royal to be managed by KC&A.
- The Equity Ownership Plan offers Advisory Representatives with \$500,000 or more in annual production who are accredited investors the opportunity to invest in AG Artemis Holdings, L.P., the new parent entity of Advisor Group. Participating Advisory Representatives will also receive one free incentive unit from AG Artemis Holdings, L.P. for every four units purchased. As noted above, Mr. Karn participates in this offering

This additional broker/dealer related compensation presents a conflict of interest as it incentivizes KC&A Advisory Representatives to recommend that clients engage Royal Alliance as broker/dealer based on KC&A’s Advisory Representatives’ receipt of such benefits.

Advisory Representatives should seek the best investment and planning options for the client regardless of these incentives. KC&A maintains policies and procedures for the monitoring and oversight of Advisory Representatives’ activity. This supervisory process is meant to prevent and detect activity that may be inconsistent with KC&A’s obligation to act in a client’s best interest and by selecting investments that are suitable based on the Client Profile.

KC&A’s Chief Compliance Officer, Robert A. Karn, can address any questions pertaining to the above issues.

KC&A's clients do not pay more for investment transactions effected and/or assets maintained at Royal, Pershing, and/or NFS as a result of these arrangements. There is no corresponding commitment made by KC&A to Royal, Pershing, and/or NFS or any other entity to invest any specific amount or percentage of client assets in any specific mutual funds, securities, or other investment products as a result of the above arrangements.

In addition, KC&A offers clients various products sponsored by many different mutual fund families and other investment companies ("Investment Companies"), focusing on some of the largest product providers that offer a broad spectrum of investment products. Each Investment Company has access to KC&A's Advisory Representatives and may meet with KC&A staff and Advisory Representatives periodically to provide training, educational presentations, product information, information on industry trends, and new investment ideas. This may include training for Advisory Representatives and support staff to assist with office operations and processing, which benefits KC&A.

Investment Companies may provide business entertainment during these meetings in the form of meals or events, which provides an economic benefit to KC&A and its Advisory Representatives. This includes reimbursement for travel and lodging when the Investment Company sponsors an event away from KC&A offices. Clients should be aware of the potential conflict of interest this creates. Clients do not pay KC&A or its Advisory Representatives extra compensation, nor do they pay more to purchase Investment Companies through KC&A other than the fees and charges described within this Brochure. Advisory Representatives are instructed to purchase Investment Companies that are consistent with the Client Profile regardless of any additional economic benefit provided by Investment Companies to KC&A or its Advisory Representatives.

Finally, as indicated at Item 12 above, Investment Companies may also provide monetary support for KC&A marketing events.

KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above arrangements and the corresponding conflicts of interest.

B. Neither KC&A nor any of its related persons compensate any person for client referrals.

Item 15 Custody

KC&A (Royal on behalf of KC&A) shall have the ability to deduct its advisory fee from the client's Pershing, NFS, third-party managed account, and/or plan record keeper platform account on a quarterly basis. In addition, certain clients have established asset transfer authorizations which permit the qualified custodian to rely upon instructions from KC&A to transfer client funds or securities to third parties. These arrangements are also disclosed at ADV Part 1, Item 9, but in accordance with the guidance provided in the SEC's February 21, 2017 Investment Adviser Association No-Action Letter, the affected accounts are not subject to an annual surprise CPA examination. These two situations provide KC&A with limited custody of client assets as defined by the Securities and Exchange Commission. Clients are provided with written transaction confirmation notices, and a written summary account statement directly from Pershing, NFS, the third-party money manager, or plan record keeper at least quarterly, which reflect activity in Client accounts. Clients should review this information thoroughly and regularly to ensure that advisory fees are deducted in accordance with your Investment Advisory Agreement with KC&A and standing instructions are followed and valid.

Please Note: To the extent that KC&A provides clients with periodic account statements or reports, the client is urged to compare any statement or report provided by KC&A with the account statements received from the account custodian. **Please Also Note:** The account custodian does not verify the accuracy of KC&A's advisory fee calculation.

KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above.

Item 16 Investment Discretion

The client can determine to engage KC&A to provide investment advisory services on a discretionary basis. Prior to KC&A assuming discretionary authority over a client's account, client shall be required to execute an Investment Advisory Agreement, naming KC&A as client's attorney and agent in fact, granting KC&A full authority to buy, sell, or otherwise effect investment transactions involving the assets in the client's name found in the discretionary account.

Clients who engage KC&A on a discretionary basis may, at any time, impose restrictions, **in writing**, on KC&A's discretionary authority (i.e. limit the types/amounts of particular securities purchased for their account, exclude the ability to purchase securities with an inverse relationship to the market, limit or proscribe KC&A's use of margin, etc.).

Item 17 Voting Client Securities

- A. KC&A does not vote client proxies. Clients maintain exclusive responsibility for: (1) directing the manner in which proxies solicited by issuers of securities beneficially owned by the client shall be voted; and (2) making all elections relative to any mergers, acquisitions, tender offers, bankruptcy proceedings or other type events pertaining to the client's investment assets.
- B. Clients will receive their proxies or other solicitations directly from their custodian. Clients may contact KC&A to discuss any questions they may have with a particular solicitation.

Item 18 Financial Information

- A. KC&A does not solicit fees of more than \$1,200, per client, six months or more in advance.
- B. KC&A is unaware of any financial condition that is reasonably likely to impair its ability to meet its contractual commitments relating to its discretionary authority over certain client accounts.
- C. KC&A has not been the subject of a bankruptcy petition.

ANY QUESTIONS: KC&A's Chief Compliance Officer, Robert A. Karn, can address any questions that a client or prospective client may have regarding the above disclosures and arrangements.

FACTS WHAT DOES KARN, COUZENS & ASSOCIATES, INC. DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this Privacy Notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> • Name, address, date of birth, and Social Security or tax identification number • Personal income, net worth, employment status, and other financial data • Account balances and transaction history • Medical and health information where we assist with insurance product purchases
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Karn, Couzens & Associates, Inc. chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Karn, Couzens & Associates, Inc. share?	Can you limit this sharing?
For our everyday business purposes — to process your transactions, maintain your account(s), respond to court orders and legal investigations, and other everyday functions	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We Do Not Share
For our affiliates' everyday business purposes — information about your transactions and experiences	No	We Do Not Have Affiliates
For our affiliates' everyday business purposes — information about your creditworthiness	No	We Do Not Have Affiliates
For our affiliates to market to you	No	We Do Not Have Affiliates
For our nonaffiliates' everyday business purposes — to process your transactions, maintain your account(s), respond to court orders and legal investigations, and other everyday functions	Yes	No
For our own, or affiliates' and nonaffiliates' everyday business purposes — information about your creditworthiness	No	We Do Not Share
For nonaffiliates to market to you	No	We Do Not Share

To limit our sharing	We do not share information that can be limited. However, please feel to call us to discuss this notice at any time by calling 860-676-2727 and asking for Robert Karn, our Chief Compliance Officer. If we begin sharing information other than for everyday business purposes or for our own marketing, then you will receive a revised Privacy Notice. At that time, we can begin sharing your information 30 days from the date we send this notice unless you tell us to limit that sharing. When you are no longer our customer, we continue to share your information as described in this notice and to the extent allowed by law.
Questions?	Call 860-676-2727 or go to www.karncouzens.com

Who we are

Who is providing this notice? Karn, Couzens & Associates, Inc.

What we do**How does Karn, Couzens & Associates, Inc. protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include physical, electronic, and procedural safeguards, including a robust cybersecurity program. Access to information is restricted to employees and nonaffiliated entities who need to know your information to provide products or services to you.

Third party nonaffiliates undergo due diligence to verify that they have controls in place to protect personal information. They are also required to contractually agree to protect your information.

Employees are trained on the proper handling of sensitive customer information and are subject to disciplinary action for violating terms of this Privacy Notice.

How does Karn, Couzens & Associates, Inc. collect my personal information?

We collect your personal information, for example, when you:

- open an account
- apply for insurance coverage
- seek advice about your investments
- tell us about your personal financial situation and your goals and objectives

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account—unless you tell us otherwise.

Definitions**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies. Karn, Couzens & Associates, Inc. does not have affiliates under common control.

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies. This may include insurance companies, broker-dealers, product issuers such as mutual fund companies, third-party administrators, clearing firms, retirement plan sponsors, and other third parties.

Karn, Couzens & Associates, Inc. does not share your information with nonaffiliates, so they can market to you. Any sharing of your information with nonaffiliates is solely related to providing everyday services to you or providing information to you about our products and services. This includes situations where you have specifically authorized us to share information, such as with your accountant or attorney.

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Karn, Couzens & Associates, Inc. does not jointly market.

Other Important Information

If you have previously authorized us to share information with your tax professional (CPA), legal counsel, or any other party, and you would like to stop or alter that sharing of information, please contact us at 860-676-2727.

Karn, Couzens & Associates, Inc. does not share information with nonaffiliates for purposes other than providing everyday services. Certain states require your affirmative consent to do so ("opt-in" states). Should our practices change, you will receive a revised Privacy Notice and we will allow you to opt out of that sharing or we will seek your affirmative consent prior to sharing your information if you live in a state that requires us to do so.

This Privacy Notice applies to all current and former customers.